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**LA CROSSE COUNTY BOARD OF SUPERVISORS PLANNING MEETING
PROCEEDINGS; MONDAY, JANUARY 09, 2012**

The La Crosse County Board of Supervisors Planning Meeting was held on Monday, January 09, 2012 in the Administrative Center, Room B410. The County Clerk, Ginny Dankmeyer, took attendance. 31 supervisors were present when Chair Tara Johnson called the meeting to order at 6:00 P.M. and those otherwise present, excused or absent are noted in the roll call detail:

District Name	Attendance
1 Richmond, Andrea	Present
2 Geary, Ralph	Present
3 Feehan, Bill	Present
4 Johnson, Jai	Present
5 Johnson, Karin	Absent
6 Billings, Jill	Present
7 Plesha, Roger	Present
8 Freedland, Maureen	Present
9 Hampson, Sharon	Present
10 Wood, Margaret	Present
11 Kader, Audrey	Present
12 Flood, Bridget	Present
13 Brockmiller, Bill	Present, Excused at 06:57 PM
14 Medinger, John	Present
15 Mach, Beverly	Present
16 Sebranek, Gerald	Present
17 Meyer, Donald	Present
18 Johnson, Tara	Present
19 Keil, Robert	Present
20 Bina, Donald	Absent
21 Manthei, Dennis	Excused
22 Ebert, Ray	Present
23 Gamroth, Tammy	Present
24 Pfaff, Leon	Present
25 Schroeder, Jeffrey	Excused
26 Burke, Vicki	Present
27 Pedretti, Marilyn	Present
28 Doyle, Steve	Present
29 Kruse, Monica	Present
30 Spiker, Charles	Present
31 Ferries, Dan	Present
32 Benrud, Arlene	Present
33 Berns, Jim	Present
34 Wehrs, Tina	Present
35 Bilskemper, Joe	Present

PLEDGE OF ALLEGIANCE

COMMUNICATIONS AND ANNOUNCEMENTS:

County Board Chair Report - Tara Johnson

- WCA 2012 Conference Program Suggestions
 - Chair Johnson asked if Supervisors have any input into ideas for the WCA Conference that will be held in La Crosse for 2012 and suggestions for breakout sessions, programs, or speakers for planning that conference. Please contact Chair Johnson with any ideas or suggestions. She will be serving on the committee to plan that conference. Supervisor Kader suggested intergovernmental collaboration.
- Supervisor Conference Reports
 - Supervisor Burke announced that Marc Schultz was selected as Person of the Year by the La Crosse Tribune. He is a former employee of La Crosse County and served on various committees.
- Supervisors are reminded that January 31, 2012 is the deadline for turning in expense reports to the County Clerk for travel in 2011.
- Administrator O'Malley mentioned that Monday, January 16, 2012 there will be an evening celebration of Martin Luther King Jr. at English Lutheran Church, 1509 King Street. Supervisor Freedland will be recognized by the Leadership Committee and receive the Martin Luther King Leadership Award for her work in the areas of diversity, tolerance and working with people.

Administrator Report - Steve O'Malley

Proclamation January 2012 - HIGHWAY SAFETY AND TRANSPORTATION MONTH

WHEREAS, staff works so diligently to build safe roads for the residents of La Crosse County and visitors to travel upon; and, **WHEREAS**, maintenance such as snow plowing; salting; grading shoulders; mowing; repairing, sealing, sweeping, and paving roads and many other duties that keep La Crosse County highways clean and safe; and, **WHEREAS**, the safety of all traveling persons is ensured by the hard working men and women of the highway department. **NOW THEREFORE BE IT RESOLVED**, that the La Crosse County Board does hereby proclaim the month of January 2012 as La Crosse Highway Safety Month and urges all residents to join in recognizing the valuable contribution of persons dedicated to ensuring safe roads for La Crosse County residents and visitors.

Motion by L. Pfaff/M. Wood to approve passed on a unanimous voice vote with 31 ayes, 2 absent - D. Bina and K. Johnson, 2 excused - D. Manthei and J. Schroeder.

- Update by Human Services Director - Jason Witt
 - Economic Support regionalization - Western Region for Economic Assistance (WREA)
 - Acknowledged staff Lorie Graff, Economic Support Sectional Manager and now the Regional Leader for WREA, and Dean Ruppert, the Operations Manager, who will be presenting tonight.
 - To meet the challenges with all the budget issues and let go of status quo and reorganize operations. January 3, 2012 marked the day to cease solely as La Crosse County and began operation with a regional focus and became the Western Region for Economic Assistance.
 - 5 key points: What changed, what's at stake, how did we do, January 19th Resolution, and Priorities for 2012.
 - What Changed: Started operating under the new reality. 31% less State funding, number of ESS workers is down 16% and the caseload increase of about 20%. Two main things that changed-Administration and Operations & Workflow. Administration is now one State contract with eight Counties. La Crosse County holds that contract with administrative lead, with a unified budget of \$4.8 million. One telephone number is being used no matter what county you live in. A

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unified management structure with one manager and cross-county supervision. Operations and Workflow has two main changes which are two new regionally centralized units; call/change center and client registration unit. Also a shared (pooled) caseload.

- What's at stake with this change: Impact of Income Maintenance programs in La Crosse County - 18,787 recipients of IM benefits (1/6 of county population). \$125 million of annual MA reimbursements are to be health care providers. \$4.6 million of MA revenue offsetting Human Services Department costs. \$13.7 million cash flow to local groceries from FoodShare benefits.
 - How did we do with one week under their belt: Income Maintenance (IM) public telephone calls were all down December 30th. As of January 3rd, Buffalo, Clark, Jackson, La Crosse, Trempealeau, Monroe, Pepin and Vernon calls all go through La Crosse County. Day one had an extraordinary high call volume.
 - Real statistics are provided due to the computer software providing information on a real time basis.
 - Within the first week, the Call Center received about 3,400 calls. Of those calls, 84% of the calls were answered. The average speed was about 2 to 3 minutes and hoping to get it back to 90 seconds. The average talk time was about 3 minutes. There was an individual who was on hold for 25 minutes, which was the longest call. Overall, it was a good first week.
 - The Client Registration Unit is a brand new unit. This unit receives the telephone call, does the preliminary screening and schedules an appointment to go over the individual's application. The number of calls offered on Tuesday was 373 calls and was down to 305 by the end of the first week. The average speed of answering was about 11 minutes. The average talk time was about 5 minutes. There is improvement needed.
 - There were a couple circumstances that had to be dealt with. Factors contributing to Client Registration Unit's Week #1 Performance: Significant disruptions and delays on the state computer system (Care Worker Web) and vacancy level of 50% (2 of 4 positions). As of today, call answer rate of 73% and the average time to answer a call is 3 minutes, which is already down significantly.
 - La Crosse County Information Technology Department contributed to this project tremendously. Call volume infrastructure, call center software support, troubleshooting state systems, serving as "help desk" for our seven partner communities and multi-county interconnectivity with shared calendars, teleconferencing, shared documents and time tracking software.
 - A resolution will be brought to the County Board on Thursday, January 19th for consideration that involves filling the vacancy for Jackson County WREA supervisory vacancy in La Crosse County. This will have no implication on the tax levy. It represents best allocation of supervisory resources, and strengthens unified management model.
 - Priorities for 2012: Maintain excellent customer service and outcomes for IM clients. Pursue more equitable state funding distribution for 2013 and pursue consistency in the Department of Children and Families (DCF) child care eligibility.
 - The entire Human Services Department wants to thank you for the support of this new regional initiative.
- Programming changes in the Juvenile Detention Facility – Juvenile Detention Superintendent David Steinberg and Juvenile Justice Supervisor Mandy Bisek

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- In 2011, the right sizing project including staff reduction and the remodeling of the Juvenile Detention Facility (JDF) and implementing the treatment program was brought to the County Board.
- CORE (Community Option for Re-Engagement) Academy says what we are about, what we do, and what we are going to do with our La Crosse County youth.
- Mission Statement: CORE Academy offers a demanding, carefully crafted, multi-layered treatment experience designed to challenge troubled youth and support their families to help them make lasting behavior changes and prepare them for successful transitions back to the community.
- Purpose: Provide tools to teach youth to be productive members of their own community - within their own community. Utilizing evidence-based programming to reduce recidivism and target most serious offenders. Fiscally responsible operations-utilization of existing staff and facility; adding programming (psycho-education and therapy) and reducing expensive out-of-county placements in residential facilities. Keep youth and their families involved and engaged in case planning and case progress.
- Candidate for CORE Academy: Must be an adjudicated delinquent, and ordered into the placement. Past intervention options have proven unsuccessful. Behavior is such that it warrants a secure setting. Must have a moderate/high to high risk level on the LSI (Level of Servicing Inventory) risk needs assessment. CANS (Child and Adolescent Needs and Strengths) assessment shows need for out-of-home placement. All potential candidates must be presented to the Supervisory Consultation and Review Team.
- Description: CORE Academy is a court-ordered program for 10-17 year olds used as a placement option. The maximum stay allowed is up to 180 days and the program is divided into 4 phases: Orientation, Skill Building, Community Transition, and Aftercare. A family-based, therapeutic treatment program that includes: Individual and family counseling, psycho-educational groups to address drug and alcohol issues, criminal thinking, victim impact, independent living skills, and numerous other subjects, and youth will be enrolled in a full day of school through the La Crosse School District.
- Duties of the CORE Academy Social Worker: Coordinate treatment plans with the youth's current juvenile justice social worker and other treatment providers. Coordinate services with the youth, family and local providers. Monitor progress in the program. Facilitate regular meetings and review development of case plans, and completion of the program.
- Program Benefits: Provides an opportunity to remain in La Crosse County connected to community and family; provides tools to make better choices and gives the youth the opportunities to learn about themselves and their behavior, provides youth the opportunity to think about and plan for a successful future. Provides youth the opportunity to get caught up with credits from their own school. At some point they will be even able to attend their own school as part of the program. Provides safety and stability in an environment where the family will be actively involved in treatment planning and case progress. Provides more intensive contact with their primary social worker.
- Key components of the CORE Academy
 - Phase 1 - ORIENTATION: Completion of assessments; case plan developed with tangible goals and objectives; determination of educational curriculum; baseline drug test

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- completed; scheduling of family visitation and therapy; and orientation to facility routine.
- Phase 2 – SKILL BUILDING: Weekly reviews of case plans; weekly group, individual, and family therapy (This includes AODA, Carey Guides, and a therapeutic approach based on a co-occurring disorders program); full time education; and regular judicial reviews.
 - Phase 3 - COMMUNITY TRANSITION: Employment assessment (utilize Offender Workforce Development Specialists through Chemical Health Justice Sanctions); day pass coordination which can include but is not limited to school, Job Center, community service, home visits, and other appointments; and begin planning for Phase 4 Aftercare.
 - Phase 4 - AFTERCARE: Continuation of individual and family therapy as needed; and primary social worker resumes responsibility of case and provides wrap-around services necessary to continue success.
 - CORE Academy Staff: JDF line staff will provide for the day-to-day supervision and routine needs to youth. Social Worker (County Staff) to provide case management, group work, and coordination of services. Therapist through Hiawatha Valley Mental Health (Contracted Staff) to provide psycho-education, individual and family therapy, and AODA services. Nurse (Contracted Staff) to provide physicals and medication maintenance.
 - Why CORE Academy: Local option for high end juveniles that didn't exist before in the La Crosse community. Provides evidence based cutting-edge interventions that we believe will be a model in providing additional services. The staff expects to see better results what has been seen with corrections or out-of-county residential placements (the staff will be measuring this impact).
 - A program has been established that they believe will benefit La Crosse County youth within their home community. This will be an evolving program which changes to meet the needs of the youth served. They are also grateful for the opportunity to continue to deliver quality services to La Crosse County youth.
 - Program Implementation Committee Members involved are Mandy Bisek, Juvenile Justice Supervisor; David Steinberg, Superintendent JDF/WRAC; Heather Werner, Juvenile Justice Social Worker; Heather Johnson, Juvenile Justice Social Worker; Jill Dunne, Facility Supervisor JDF/WRAC; Greg Mooney, Secure Detention Worker; Jane Klekamp, Manager of Justice Sanctions; and Nancy Pohlman, Manager of Family & Children's Section.
 - Secure Detention Inspection: Conducted on 11/2/11. Department of Corrections (DOC) is very impressed with our operational changes, very clean and orderly; facility operates at an exemplary level; could be used as a model for other detention facilities; and says a lot about our staff!
- February meeting conflicts due to WCA Legislative Conference
 - The Wisconsin County Legislative Conference will be held Tuesday, February 7th and Wednesday, February 8th. The deadline to register is January 17th. See Margaret in the Chair's office, if interested.
 - Administrator O'Malley suggested canceling the Policy Planning Meeting on Monday, February 6th; however, still have the regular committee meetings: Aging and Long Term Care and Public Works. With no objections or concerns, there will be no meeting on Monday, February 6th.

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- Update by County Administrator on study to consider realignment of Exit 3 at Interstate 90
 - The consideration of realignment of Exit 3 is a big idea. The community will have the opportunity to debate this issue at a later date. The City of Onalaska and the City of La Crosse will be debating the share funding. The County Board will receive a resolution from the Economic Development Committee and the Executive Committee. The La Crosse Area Planning will also be looking into this. The concept is to do a study of what the costs would be of realigning the highways and whether or not it is feasible to do this and whether it generates enough new development over time to justify the cost of moving the alignment of the highway. A resolution will be included in the County Board packet for debate at the January 19th meeting. The decision will be made to do this study yet this month of January. The alternative will be brought back to the public in the middle of March. La Crosse County is being asked to contribute \$5,000 of sharing fund from the La Crosse Economic Development Fund budget for this study.

Corporation Counsel Report – David Lange

- There was nothing to report on the Jennings Claim.

ITEM 1-2 - RESOLUTION RIGHT OF FIRST REFUSAL TO ACQUIRE SCHROEDER PROPERTY ON STATE ROAD 16

EXECUTIVE COMMITTEE

Motion by V. Burke/M. Kruse to approve. Motion by V. Burke/A. Richmond to postpone indefinitely. Discussion ensued. Administrator O'Malley responded to questions from the Board. The motion to postpone indefinitely passed on a unanimous voice vote with 30 ayes, 2 absent - D. Bina and K. Johnson, 3 excused - B. Brockmiller, D. Manthei and J. Schroeder.

ADJOURN

Motion by G. Sebranek/D. Meyer to adjourn 7:57 PM passed on a unanimous voice vote with 30 ayes, 2 absent - D. Bina and K. Johnson, and 3 excused - B. Brockmiller, D. Manthei and J. Schroeder.

STATE OF WISCONSIN)

COUNTY OF LA CROSSE)

I, Ginny Dankmeyer , La Crosse County Clerk, in and for the County of La Crosse, Wisconsin, do hereby certify that the foregoing is a true and correct copy of the Journal of Proceedings of the La Crosse County Board of Supervisors at the La Crosse County Board of Supervisors Planning Meeting held Monday, January 09, 2012 and that it is the whole thereof. IN WITNESS THEREOF, I HAVE HEREUNTO SET MY HAND AND AFFIXED THE OFFICIAL SEAL THIS DAY 12 OF JANUARY 2012.