

AGING AND DISABILITY RESOURCE CENTER OF LA CROSSE COUNTY

Monday, March 05, 2018

La Crosse County Administrative Center, Room 2106

2:00 PM

MEMBERS PRESENT:	Don Hammes, Robert Honeywell, Andrea Richmond, Rhonda Staats, Sr. Kathy Stuttgen, Kathie Tyser, Ramona Van Riper
MEMBERS EXCUSED:	Cindy Jensen
MEMBERS ABSENT:	Kathie Tyser
OTHERS PRESENT:	Keith Butler, Peggy Herbeck, Steve Johnson, Dawn Jorstad, Heather McAlear, Cheryl Neubauer, Carissa Pagel-Smith, Amy Simonis, See Thao

CALL TO ORDER

Chair Andrea Richmond called the meeting to order at 2:00 pm.

PUBLIC COMMENT

None

APPROVAL OF MINUTES

Motion by Hammes/Staat to approve the minutes of the ADRC of La Crosse County Advisory Committee held February 5, 2018. Motion carried with one excused-Jensen and one absent-Tyser.

COMMITTEE EDUCATION: COUNTY EMERGENCY RESPONSE PLAN

Keith Butler, Emergency Management Coordinator, provided information on La Crosse County's current emergency response plan. Keith shared polices to address non-medical mass care, housing and human services as well as any long-term consequences of an emergency or disaster.

Keith further explained that over the last 10 to 15 years, processes have been streamlined. Today, policies provide basic guidance with Keith's role providing connections to resources if/when an emergency. Keith suggested further investigation/development of an ADRC after-hours call guide.

COMMITTEE EDUCATION: NUTRITION SERVICES

Dawn Jorstad, Nutrition Program Coordinator, provided an overview of La Crosse County's nutrition program. Additionally, Dawn provided an update of the home-delivered meals assessment form implemented January 1, 2018. Since its implementation, Dawn reported that of the 45 new home-delivered meal participants, 26 were determined to be short-term and 10 had already discontinued use of the program. A request was made to receive demographic information on location of referrals.

Dawn also invited Committee members to attend the annual volunteer recognition banquet. This year's banquet will be held Wednesday, April 25th at All Star Banquets from 2:30 pm to 5:30 pm. All volunteers providing at least 30 hours of service throughout the year are invited to attend.

POLICY, PRACTICE, PEOPLE PRESENTATION: TRANSPORTATION

Steve Johnson, ADRC Social Service Specialist, provided examples of recent/current cases. The examples provided further illustration of the services provided by the transportation program.

REVIEW OF TRANSPORTATION SATISFACTION SURVEY RESULTS

Amy Simonis, ADRC Supervisor, and Steve Johnson, ADRC Social Service Specialist, provided an overview of 2017 customer satisfaction survey results among Abby Vans riders. Overall, results were positive. Results will be shared with Abby Vans during annual meeting later this Spring/early summer.

REVIEW OF COMPLAINT AND APPEAL POLICY

Peggy Herbeck, ADRC Supervisor, provided an overview of the ADRC's conflict of interest policy.

REPORT OF AGING PLAN PUBLIC INPUT SURVEY RESULTS

Committee members shared the information gathered when talking with community members about the current and future service and support needs of older adults. Hammes reported medical costs, transportation and safety within own home were the most important issues facing older adults today. Additionally, Hammes reported that while group activities are available, an individual would need to do some research to obtain. Safety and security within an individual's own home was also reported.

Honeywell posed the question, as seniors get older, what are they going to do their time after retirement? He concluded that so few have any planning done regarding plans after retirement.

Stuttgen reported finances, insurance options and medications as the most important issues facing older adults today. Additionally, she reported that individuals do not use resources until an emergency.

Richmond reported health, well-being and socialization as the most important issues facing older adults today. She also discussed the need for more organized activities at local senior centers.

Staats agreed with Richmond and further discussed the potential expansion of the Southside Library.

VanRiper discussed rural barriers such as transportation limitations and as a result, overall isolation.

APPROVAL OF 2017 AGING UNIT SELF-ASSESSMENT

Carissa Pagel-Smith, ADRC Manager/Director, shared/presented the 2017 Aging Unit Self-Assessment. Motion by Stuttgen/Staats to approve the 2017 Aging Unit Self-Assessment. Motion carried with one excused-Jensen and one absent-Tyser.

DIRECTOR'S REPORT/UPDATES

Carissa Pagel-Smith, ADRC Manager/Director, provided current updates. Updates included:

- Proposal submitted to La Crosse County Housing Authority to relocate West Salem Senior Nutrition Program meal site to Whispering Pines located at 780 E Ave, West Salem was approved. MOU has been established with anticipated relocation on or around April 1, 2018.
- March is National Nutrition Month. WKBT will showcase nutrition program during the month.
- In partnership with Diane Brose, PT, the ADRC will host a 12-week Tai Chi program. Program will be held at Onalaska United Methodist Church. A total of 20 individuals are enrolled.
- Save the date: Volunteer Recognition Banquet is April 25, 2018.
- Save the date: Aging Advocacy Day is May 16, 2018.
- ADRC is developing grant application to apply for Dementia Care Specialist program. If awarded, funds would support full-time dementia care specialist as of July 1, 2018.
- ADRC welcomed an ADRC Resource Database Intern to the team to assist in the maintenance and/or development of an electronic resource database and community resource guides.

FUTURE AGENDA ITEMS

None

ADJOURNMENT TO THE NEXT MEETING TO BE HELD MONDAY, April 2, 2018.

MOTION by VanRiper/Stuttgen to adjourn. The meeting adjourned at 3:28 pm.

Carissa Pagel-Smith, Recorder