

FAMILY POLICY BOARD COMMITTEE

Monday, February 4, 2013

Health & Human Services Building – Basement Auditorium

12:00 p.m.

MEMBERS PRESENT: Todd Bjerke, Mike Boehm, Vicki Burke, Tina Cannon, Janet Chaney, Chris Crye, Mike Desmond, Megan DeVore, Gloria Doyle, Laurie Enos, Fran Finco, Troy Harcey, Ann Kappauf, Jane Klekamp, Catherine Kolkmeier, Ann Kramer, Lyndsey Langer, Lorie Lautz, Keith Lease, Kathryn Mayer, Tom Miller, Sarah Spah, Jeff Trotnic, Jodi Widuch, Jason Witt and Mary Kay Wolf

GUESTS PRESENT: Cheryl Neubauer

CALL TO ORDER

Mike Desmond called the meeting to order at 12:08 p.m. and then asked for a motion to approve the January 7, 2013 meeting minutes.

APPROVAL OF MINUTES FROM 01/07/13 MEETING

MOTION by Ann Kramer/Catherine Kolkmeier to approve the January 7, 2013 minutes as presented; **Motion carried unanimously.**

AGENCY PRESENTATION: FAMILY & CHILDREN'S CENTER: Mike Boehm

Mike Boehm reports that the Family & Children's Center has 42 programs. The two newest programs are:

- 1) Hope Academy, which started on January 1, 2013. This is a program for teen moms, ages 14 to 21, which provides them parenting education, child care and their high school education.

All programs work on the following:

- Integrating families into the appropriate programs.
- Integrate trauma informed care.
- Look at evidence based models.

- 2) This Spring they are starting a Family Liaison Position; this position is for a previous client/parent who can train and educate Family & Children's Center staff. Work with the staff on what works, what can be improved, etc.

PRESENTATION ON THE 2-1-1 DATABASE AND SOAT (SERVICE OPTION ASSESSMENT TEAM): Ann Kramer and Cheryl Neubauer

SOAT (Service Option Assessment Team): Cheryl Neubauer

Cheryl Neubauer reports that in 2010 there was a Process Improvement Team to look at how we could provide better customer service and that is how the SOAT (Service Option Assessment Team) came to be.

The main phone number is 784-HELP (4357).

- This has enhanced customer service.
- There is no wrong door.

The SOAT (Service Option Assessment Team) consists of 6 staff people:

- They gather information.
- They identify needs.
- They provide information and options.
- They document client information.
- They provide internal and external referrals.
- They close out the case if identified needs are met.

Cheryl Neubauer handed out a Community Services Directory for 2013 and said if anyone needs additional copies to contact Cheryl Neubauer or SOAT.

GREAT RIVERS 2-1-1: Ann Kramer

- Great Rivers 2-1-1 website is <http://www.referweb.net/grir/>.
- They serve 21 counties in Iowa, Minnesota and Wisconsin.
- 2-1-1 has been around for about 15 years.
- Ann Kramer did a demonstration on how to navigate the 2-1-1 website.
- Ann highlighted the new specialized directory that has been created under a partnership with La Crosse County Human Services. The directory is available to anyone who accesses the 2-1-1 site and provides an easy “point and click” interface to locating services for children and youth. Go to <http://www.referweb.net/grir/> and click on “Children and Youth Services.”

HUMAN SERVICES DEPARTMENT AND BOARD UPDATES:

- **HHS Board Update/Family Policy Board Executive Committee: Karin Johnson**

Karin Johnson was not in attendance at today's meeting.

- **HS Director Update: Jason Witt**

Jason Witt reports that we are involved in the Mental Health Pilot Project and are working with Monroe and Jackson Counties, our partner counties. We have progressed to the Action Planning Phase. This comes with new opportunities. As of February, administration of County Children with Special Needs programs (includes disability and mental health services) has moved from the Children and Family Services Section to the Mental Health and Recovery Services Section. This change provides advantages in term of the leveraging of certain administrative expertise around Medicaid billing and mental health services, but it should be an invisible change for the children and youth accessing these services.

- **Family and Children's Section Update: Nancy Pohlman**

Nancy Pohlman was not in attendance at today's meeting.

WORK GROUP REPORTS

- Jason Witt reports that there will be a facilitators meeting with Jason Witt next week.
- Jason Witt reports that at the March Meeting there will be more time for Work Groups to reports on their action steps.

ADJOURN:

Mike Desmond asked for a motion to adjourn:

MOTION by Jodi Widuch/Mary Kay Wolf to adjourn at 1:00 p.m.; **Motion carried unanimously.**

NEXT MEETING: Monday, March 4, 2013

Approved: March 4, 2013, Tammy Hoskins, Recorder