INTEGRATED SUPPORT & RECOVERY SERVICES ADVISORY COUNCIL  
Monday, September 9, 2019  
La Crosse County Human Services, Room 2002  
4:00 PM

<table>
<thead>
<tr>
<th>MEMBERS PRESENT:</th>
<th>Emily McGonigle, Jill Mason, Emma Peterson, Tracy Puent, Phil Stegemann, Curt Teff, Shelly Tollefson</th>
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<tbody>
<tr>
<td>MEMBERS ABSENT:</td>
<td>Angela Bakken, Julie Dietz, Jackie Gunderson, Marilyn Huckenpoehler, Pam Radtke, Brenda White, Aimee Zabrowski</td>
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<td>OTHERS PRESENT:</td>
<td>Angie Klaeser-Recorder</td>
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CALL TO ORDER  
Chair Emily McGonigle called the meeting to order at 4:08 p.m.

ROLL CALL  
Chair McGonigle took roll call.

APPROVAL OF MINUTES  
MOTION by Puent/Tollefson to approve the minutes from June 10, 2019. Minutes approved.

PUBLIC COMMENT  
None

OFFICIAL BUSINESS  
Emily noted that there will be no Children’s Community Options Program (CCOP) discussion with Angie Bakken’s absence today.

Coordinated Service Team (CST)  
Committee Members Handbook  
Emily discussed a potential CST/CCOP/Birth-to-3 binder proposal. A Jackson County Informational Binder was passed around as an example. The idea would be for each committee member to have a binder that would include things such as member rosters, policies, current happenings, and copies of minutes, etc. In addition, Emily has requested an electronic version from the state that addresses consumers, parents, and youth on the committee, offering additional clarity and breakdown of information.

Statewide Meeting Update  
There is a big push for system of care at the state level regarding human services and mental health. La Crosse County currently operates with Comprehensive Community Services (CCS), CST and Waivers under one program while working to serve families. At times Juvenile Justice, Child Protective Services, and schools are often included as well. Moving forward, the state will be expecting all counties to combine services in order to serve families more efficiently. Emily is looking for feedback regarding this effort.
Things to consider include the following:

- Is there a way to create markers for things that are working well?
- Can we measure success and accomplishment? How is it defined?
- How Collective Impact (framework for social change within communities) works when considering changes based on collaborative efforts, shared common agenda, shared use of communication, and reinforced ideas vs. working in silos.
- Use of Kaleidoscope Model of Change to align other community efforts to bring clarity in helping to serve the population.

**Birth to Three**

*Program Update*

Shelly indicated that they’ve been meeting once a month with The Parenting Place. The early intervention services team is now fully staffed, currently serving 110 kids in the Birth to 3 Program, which remains consistent. They’ve also been meeting with Tracy Puent’s unit and discussing the move toward automated CAPTA (Child Abuse Prevention and Treatment Act) Referrals in order to meet the state-required substantiation on a child, 0-3 (voluntary program), and connecting kids to the right services. More discussion to come regarding teaming so everyone is on the same page as to who is doing what and when. In addition, further discussion is needed regarding efficient transition steps for follow up/follow through/next steps when leaving the program. The WAIVER program continues to have a wait list of 35, with 15 already assigned out. They are working to get the remaining assigned as quickly as possible.

**ADJOURNMENT TO THE NEXT MEETING TO BE HELD MONDAY, DECEMBER 9, 2019 at 4:00 p.m.**

MOTION by Teff/Puent to adjourn.

The meeting adjourned at 4:41 p.m.

**Disclaimer:** The above minutes may be approved, amended or corrected at the next committee meeting. Angela Klaeser, Recorder